

INFORMATION PACK



NORTHAMPTON MARINA

www.northamptonmarina.co.uk

February 2019

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Welcome to Northampton Marina

The marina is operated by the Environment Agency and offers quality moorings and facilities for full residential, permanent and visiting boats.

The marina is located close to the centre of Northampton, on the River Nene near the junction with the Northampton Arm of the Grand Union Canal. Northampton Marina can accommodate up to 80 boats, and currently includes 18 residential berths. All our moorings have water and electricity. For your safety, our paths and floating walkways are lit at night.

This pack contains information on what Northampton Marina has to offer including a site plan, marina and on-site facility information and also how to register for River Advice for Boaters. Please keep it safe as a handy reference for the future. New and updated copies will be available from the Marina or can be downloaded from our website www.northamptonmarina.co.uk. However, if you cannot find the information you require then please speak to the Marina Officer on site or call 01604 604344 or 07557 866648.

On-Site Staff

Marina Site Officer - John Line

Marina Assistant - Tracy Cole.

John is the full-time marina site officer and he is assisted on a part-time basis by Tracy. They manage the marina on a day to day basis, including grounds maintenance. We currently have three volunteers whose role it is to assist with minor tasks and provide information to visitors about the Nene and local area. Volunteers can be identified by the EA branded light blue polo shirts they wear.

We hope that you have a very enjoyable stay.

We welcome your feedback, which we will use to continually improve our service to you. In particular please report any problems or damage to us immediately so that we can put them right.

Moorings

The plan opposite shows the layout of the moorings in the marina. Availability of moorings varies and the Marina Site Officer or Moorings Officer will be able to advise on berths that are currently available.

Northampton Marina offers Full Residential, Mixed-use (part residential) and Leisure Use (non-residential) moorings.

Visitor Moorings

Please contact the Marina on 01604 604344 or 07867 580129 for visitor moorings.

Availability of these are managed by the marina site officer. Visitor moorings must be vacated by 12pm on the day of departure.

Long Term Moorings

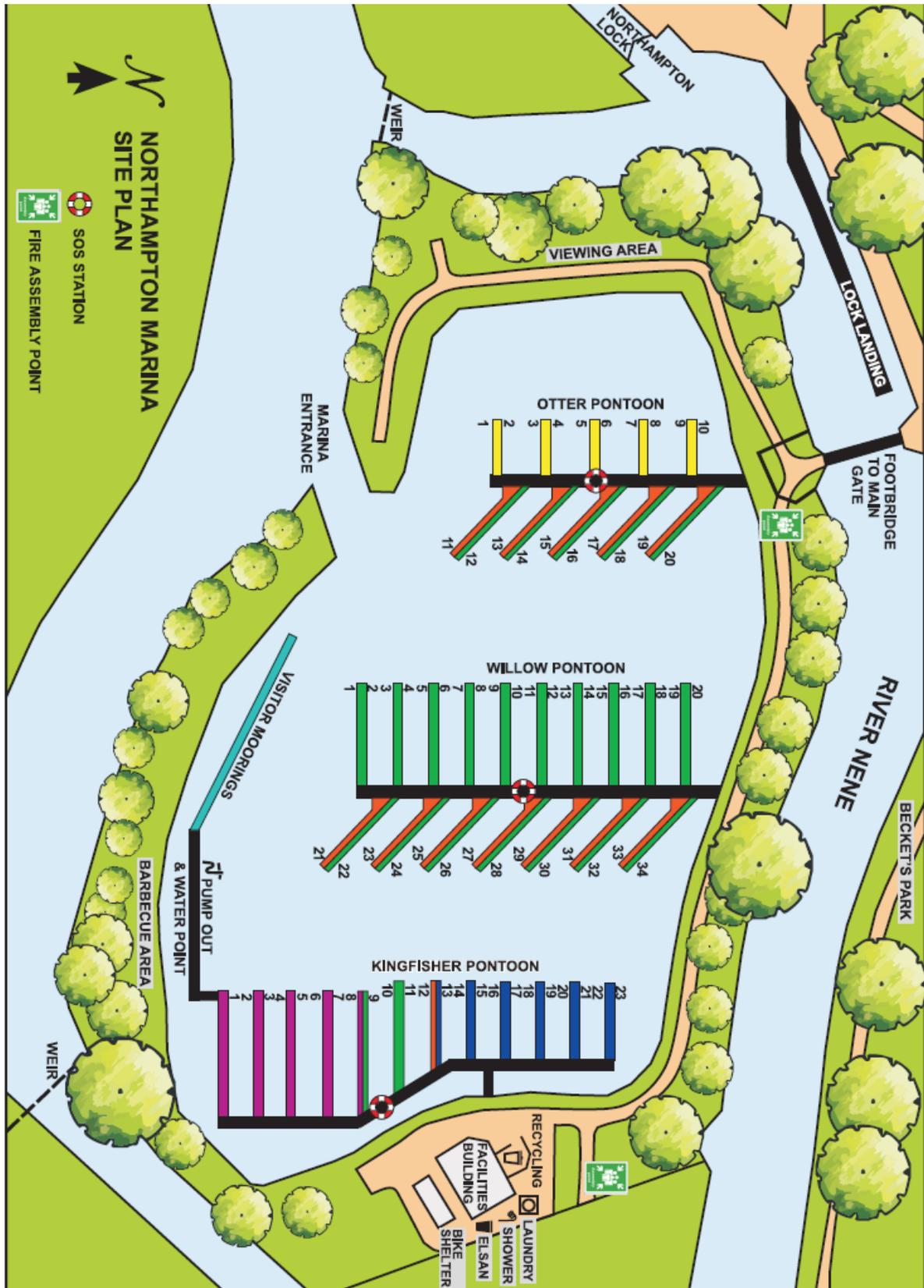
Please contact the Moorings Officer on 0208 474 8261 for current berth availability for long term moorings. We cannot guarantee a specific berth, however please let us know if you have any particular requirements and we will do our best to meet them where possible.

- Full Residential moorings allow use of the Marina as a postal address and a contribution to Council Tax is required.
- Mixed Use moorings require your boat to be removed from the Marina for four weeks per season.
- Leisure Use moorings allow a maximum stay of three nights per week on your boat.

For a mooring request form and other enquiries please email the Anglian Waterways Rented Moorings Team at Waterways-ANRentMoor@environment-agency.gov.uk

Our mooring season runs from 1st April to 31st March.

Marina Plan



- 10 x 10m
- 11 x 13.7m
- 14 x 15.2m
- 34 x 18.3m
- 8 x 21.9m

General information

Opening hours

Northampton Marina is open all year round. The facilities building is open from 5:30am to 10:30pm for resident access.

Marina office is manned Monday to Friday 9am to 5pm. Over the weekend the site staff can be contacted between 10am and 4pm.

If the Marina Site Officer is not on site, they or the Duty Officer can be contacted on 07867 580 129.

On Site Services

Vessel registration: EA registrations can be purchased at the marina.

Navigation Keys: Environment Agency and CRT keys are available.

Pump Out Tokens: For use on all EA navigations.

Navigation Maps: Nene, Great Ouse, Stour maps and Parkers guidebook for the Nene are available.

Security

Northampton Marina is a secure, gated site.

All berth holders and visiting moorers are issued with security fobs that operate the main access gate and allow entry to the facilities building.

Please keep your fob safe at all times and report any loss or theft of your fob immediately to the site officer. Do not allow your fob to be used by anyone else. Replacement fobs can be provided, but there will be a charge.

A video camera security system monitors the site 24 hours a day. Please assist by making sure all loose valuable items are locked away or secured.

The Environment Agency does not accept responsibility for any loss or damage to any items whatsoever kept within the marina.

On-site facilities

The facilities on site are strictly for the use of berth holders and visiting boats. Please leave our facilities as you would wish to find them – clean, tidy and usable. Please report any issues or faults to the Marina Site Officer.

Water

Drinking water is supplied direct to your mooring pedestal. Moorers must provide their own hose to connect the supply from the pedestal to their boat.

This water supply is not provided for any purpose other than filling fresh water tanks and washing down craft or mooring berths.

Please do not leave any hoses unattended; hoses must be disconnected from the mooring pedestal when not in use. All hoses left connected and unattended will be removed by marina staff. Do not leave your hose with the outlet immersed in the marina water, buckets, water tanks or other containers, nor place the outlet in any sewage tank. Residential berth holders must use lay-flat type hoses. These are conditions stipulated by the water provider. Do not leave hoses on the moorings so they cause a trip hazard to others. Hoses used for washing down your boat must be hand held and have a self-closing flow control (trigger gun) to minimise water use.

There is no charge for the use of water at Northampton Marina.

Electricity

We provide you with power (charges apply) for use on your boat via a direct connection to your mooring pedestal. This supply is connected to earth. Corrosion through electrolysis may damage your craft or surrounding craft unless you have an isolating transformer fitted on board to isolate the electrical system from the shore supply system.

Pre-payment electricity cards can be purchased from the site officer during normal office hours. Mon to Fri 9am to 5pm and Sat to Sun 10am to 4pm.

Toilets, washing facilities and showers

These are located within the facilities building and are disabled friendly. Please leave them as you would wish to find them and report any issues to the site officer.

Launderette

The launderette is located in the facilities building and contains two coin operated washing machines and two coin operated driers.

Pump-out and elsan (chemical toilet) disposal points

The pump-out is located adjacent to the visitor moorings and is token operated. Tokens can be purchased from the site officer. The water hose at the pump-out must not be used for drinking water.

The elsan disposal is located to the rear of the facilities building. There is no charge for the use of this facility.

Further operating instructions are available from the site officer. Please report any issues or concerns to the site officer.

If the alarm (a siren and flashing light) is activated on the site pumping station by the facilities building, please do not use the pump-out on Kingfisher pontoon.

Please report the alarm by phoning 0800 80 70 60.

Rubbish

General domestic waste can be recycled/disposed of in the collection area behind the fence next to the facilities building.

Please take care to sort your waste into the appropriate bins.

Please dispose of ash in the galvanised ash collection bins that are located to the rear of the garage. Please take care when disposing of your hot ash and be aware that the bins may be hot too.

Do not dispose of hazardous waste (oils, batteries, fridges) within the marina.

If in doubt please ask the site officer for advice.

Car parking

Short stay parking (maximum stay 30 minutes) is provided in Beckett's Park. Access is via the entrance from Victoria Promenade (A5123) close to Morrison's roundabout. You can park in the marked bays by the lock whilst you load/unload your car. Trolleys are provided to assist you with the transport of items between your car and your boat. Please return your trolley to the holding area within the marina when you have finished with it.

Please park only in the marked bays and do not park your vehicle beyond the time permitted. Please respect these requirements, to avoid this parking facility being withdrawn by the Park owners.

Please drive slowly and carefully through Beckett's Park. This is a public park and there are often children playing and dogs being exercised, as well as cyclists and pedestrians in the park. Students frequently use the route within the Park from the foot/cycle bridge between Northampton University and their town centre residences. Please drive with caution at all times.

We have an arrangement with Northampton Borough Council which allows all permanent berth holders (Full and Part Res) at the marina to be included in the town centre residents' car parking scheme. This grants a permit for a designated car park. Moorers will need to show proof of residency, car ownership and insurance to be eligible. Annual or part annual parking permits can be obtained from Northampton Borough Council and used in any of the town centre car parks. Further details of how to obtain a parking permit are available from the marina site officer.

Post and Deliveries

Incoming mail for full residential berth holders may be collected from the reception area of the facilities building. We cannot accept post for any other berth holders under any circumstances.

Single one off deliveries may be accepted, but only with prior arrangement with the site officer.

Grocery orders can be delivered to the marina, but it is the responsibility of the berth holder to accept the delivery. The marina staff will accept no responsibility for any orders and will refuse the delivery if the berth holder is unavailable.

Picnic Area

Northampton Marina provides its boaters with a picnic area with barbecues and picnic tables/benches. Please do not light barbecues on any other part of the site.



Bicycle Storage

There is currently limited storage for bicycles at the rear of the facilities building. Please do not leave bicycles on the pontoons or walkways.

Pets

Well behaved domestic pets, such as dogs and cats, are welcome.

Please keep your dog on a lead and under control at all times and immediately remove any fouling to one of the several dog waste bins on site.

Pets are not permitted in the facilities building, unless they are assistance dogs, such as guide dogs.

Wildlife

The margins of the marina have been designed to encourage a wide variety of aquatic plants and wildlife for your enjoyment.

Please resist feeding wildfowl as this encourages them to roost on and mess the mooring decks and may encourage vermin on site.

Do not disturb nesting birds and be aware that geese and swans may be aggressive in the breeding season.



Lifebuoys and emergency ladders

Lifebuoys with 10 metres of floating rope attached to them are located in the SOS bollards on each pontoon and on the perimeter path. Emergency egress ladders (painted bright yellow) are at the end of each pontoon.

First Aid

The Marina Site Officer and Marina Assistant both have an emergency first aid at work qualification. There is a basic first aid kit kept on site and a defibrillator will be provided.

In an emergency call 999 and ask for an ambulance. If you require assistance to let the emergency services into the marina please call the Duty Officer on 07867 580129.

Fire

Make sure you have a plan in case fire breaks out on your boat. Make sure everyone on board knows what to do.

If a fire does break out on your boat and you are unable to control it, call the Fire Service by dialling 999 and asking for the Fire Service. Alert the site officer (if out of hours, please ring our emergency incident hotline on 0800 80 70 60) and other moorers by opening the door of the SOS bollard located on each pontoon – this will sound an alarm. If you are in the facilities building and hear the fire alarm, immediately vacate the building by the nearest exit. All persons should proceed directly to the muster point which is immediately **outside** the main access gate.

The site evacuation route, which is lit at night, is along the north side of the marina to the main access gate.

If you are directed by on-site staff or the emergency services to the alternative muster point by the gate that leads to the Sea Cadets site please follow their instructions at all times

Please see the marina plan for the location of the SOS bollards and muster points.

Quick Reference Contact Numbers

Marina Duty Officer: 07867 580 129

Marina Office: 01604 604 344

Marina Site Officer: 07557 866648

Moorings Long Term: 0208 474 8261

Visitor Moorings: 07867 580 129

EA National Customer Care Centre: 03708 506 506

Use this number to talk to us about Boat Registration or other issues that cannot be managed at the marina.

EA 24 hr Incident Hotline: 0800 80 70 60

Use this number to report an emergency, such as a pollution incident.

GDPR and Privacy Notice: Waterways-ANRentMoor@environment-agency.gov.uk



River Advice for Boaters

River Advice for boaters warns boaters when river levels and flows are above normal and some of our locks are being used to discharge flood water.

A red flag will be flown and warning signs displayed at Northampton Marina when River Advice for Boaters (RAB) is issued. Please follow the advice provided on the warning signs and do not attempt to either leave or enter the marina in your boat whilst RAB is in force.

All moorings and walkways within the marina are on rise and fall floating pontoons. The perimeter path is designed to be accessible during floods higher than the highest recorded flood level.

If you do need to leave your boat the evacuation route, which is lit at night, is along the north side of the marina to the main access gate.

All permanent and residential berth holders must register their details with the Environment Agency to receive RAB warnings direct to their phone. This is a free service and we encourage all users of the river to sign up to this service. Please call us on 020302 55068 or email us at WaterwaysSSAAnглиan@environment-agency.gov.uk for further information.

You can also find out if RAB has been issued or cancelled; call our Floodline service on 0345 988 1188. Choose option 1, 'Flood warnings in force and river information for boaters'. Hold the line until prompted for a quick dial number and use one of the following:

032112 for the River Nene

033211 for the Great Ouse (Bedford to St Ives)

033212 for the Great Ouse (St Ives to Earith)

031212 for the River Ancholme

Alternatively check our web page at

<https://www.gov.uk/check-river-conditions-and-closures>

Would you like to find out more about us or your environment?

Then call us on

03708 506 506 (Monday to Friday, 8am to 6pm)

email

enquiries@environment-agency.gov.uk

or visit our website

www.gov.uk/environment-agency

incident hotline

0800 807060 (24 hours)

floodline

0345 988 1188 (24 hours)

Find out about call charges (www.gov.uk/call-charges)

Environment first:

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Published by:

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February 2019

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“Waterside living in the heart of the town”